

# Emergency Management Institute



## FEMA

This Certificate of Achievement is to acknowledge that  
**ALAN R JESKEY**  
has reaffirmed a dedication to serve in times of crisis through continued  
professional development and completion of the independent study course:

**IS-00242**  
**Effective Communication**

*Issued this 18th Day of April, 2008*

Cortez Lawrence, PhD  
Superintendent  
Emergency Management Institute